



Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2005

This is to certify that:

Mitel Networks Limited
Castlegate Business Park
Portskewett
Caldicot
NP26 5YR
United Kingdom

Holds Certificate No: **ITMS 96809**

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2005 for the following scope:

The provision of services to Mitel external customers and Mitel solution providers by the EMEA Client Services Business Unit.

For and on behalf of BSI:

Managing Director, BSI Management Systems (UK)

Originally registered: **25/10/2005**

Latest Issue: **08/09/2008**

Expiry Date: **08/11/2011**



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This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract. An electronic certificate can be authenticated [online](#). Printed copies can be validated at www.bsi-global.com/ClientDirectory

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